Shaik Amer

Cash Operations | Customer Service | Retail Operations

6305945675 | ✉ shaikaamir123786@gmail.com | Hyderabad, Telangana, India

PROFESSIONAL SUMMARY

Customer-focused retail professional with hands-on experience in D-Mart's cash department since November 2025. Experienced in cash handling, POS billing, payment processing, customer assistance, and retail counter operations. Recognized as Employee of the Month three times. Seeking career growth in cash operations, customer service, billing, retail operations, or suitable entry-level banking support roles.

WORK EXPERIENCE

D-MART November 2025 – Present | Hyderabad, Telangana

Cash Department Associate / Cashier

- Process customer transactions and handle cash payments accurately.
- Operate POS billing systems and support payment processing.
- Assist customers with billing-related questions professionally.
- Follow cash-handling procedures and store policies.
- Support efficient counter operations during busy retail hours.
- Maintain professional communication, punctuality, and teamwork.
- Contribute to a smooth customer checkout experience.

> **Employee of the Month — 3 Times**

CORE COMPETENCIES

- Cash Handling
- POS Billing and Transactions
- Payment Processing
- Customer Service
- Retail Operations
- Cash Counter Operations
- Billing Support
- Communication
- Teamwork
- Attention to Detail
- Time Management
- Problem Solving
- Basic Computer Operations

EDUCATION

Secondary School Certificate (SSC) — Passed

Intermediate — Not completed

LANGUAGES

Telugu | Hindi | English

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